

Conversion Arrangement for TL 9000 Measurements Handbook Release 5.5

QuEST Forum has officially released the TL 9000 Measurements Handbook Release 5.5 on 30 June 2017. The details of changes are listed out in the TL 9000 websites:

http://www.tl9000.org/handbooks/measurements_handbook.html and http://marketing.questforum.org/acton/attachment/11188/f-0236/1/-/-/-/Alert%2017-004A.pdf?sid=TV2:sXhlvapNi

According to QuEST Forum's requirements, organisations may submit measurements data to the Release 5.5 rules starting with June 2017 data and must use the Release 5.5 rules starting with the December 2017 data. Moreover, at a minimum, all changes between Release 5.0 and Release 5.5 which impact the TL 9000 certified organisations must be assessed during the conversion audit in order to become certified to the Measurements Handbook Release 5.5.

We will endeavor to assist you to ensure a smooth transition to meet the requirements of the new Measurements Handbook.

A 'Frequently Asked Questions - For the conversion to TL 9000 Measurements Handbook Release 5.5' is also posted in our web site for your reference.

Should you have any further inquiry, please free feel to contact us.